

Preparing for the Challenges of Global Work Teams

CPD Session 242

8:00 AM – 11:30 AM February 1st, 2011

Moderator: Edward Borbely, U of Michigan

Workshop Leader: Mark Schuver, Purdue U

Workshop Goals

- Raise awareness and surface concerns/challenges of global work teams
- Share best practices
- Take away ideas that can be implemented in your organization

Format of Session

- Introductions
- Global Work Team video to start dialogue
- Form breakout groups to capture challenges/concerns and best practices
- Share results in full group including takeaway ideas

Experiences

- Dealing with International Suppliers
- First Trip to Europe
- First Trip to Japan
- Acquisition of German Company
- Acquisition of British Company

Video Session with Susan Bray

- What is business case for distributed teams? Why is it important?
- Definition of culture
- What is an intercultural mindset?
- Role play of distributed/virtual team
- What are attributes?

Small Group Discussions

- What are the issues regarding Global Work Teams most pressing to you?
- Capture those and bring back to full group
- Form teams and brainstorm solutions and best practices
- Reconvene to present discuss and capture for distribution to attendees.